



BAYADA Home Health Care COVID-19 Preparedness

As partners, our common goal is the safety and well-being of our communities. At BAYADA we work with a sense of purpose and responsibility to ensure the safety of clients within their homes through the delivery of quality care in the home. Amidst the changing climate of COVID-19, BAYADA Home Health Care is well prepared to manage the most complex health care needs in the home. Our number one priority is the safety and well-being of our patients and their families, our staff, and the communities in which we live and work.

Our preparation includes:

- Dedicated team members are at the ready to receive referrals.
- We have prepared employees for the COVID-19 outbreak with education and communication in order to keep both our clients and staff safe. Our Infection Prevention Programs set the highest standards in compliance with CDC recommendations.
- We have posted COVID-19 preparedness material on [our website](#) for transparency and partnership.
- We remain ready to accept new clients with COVID-19, to care for and support them during this difficult time.
- At BAYADA Home Health Care, we are prepared to receive referrals directly from emergency departments and post-acute facilities, as well as physician offices, for those clients who do not require acute care but still require close monitoring.
- We are taking measures to protect our clinicians by conducting pre-visit screening calls with our clients.
- We are asking our clinicians to self-monitor for symptoms of respiratory illness before reporting to work each day to protect our clients from COVID-19.

The core values of *The BAYADA Way* are *compassion, excellence, and reliability*. It is when we face the greatest challenges that heroes arise. We are confident that the essence of what we stand for, believe in, and value will improve our community's health and well-being as well as demonstrate the heroic spirit present in us all.